

# RURAL HEALTH WORKFORCE CONFERENCE

APRIL 20-21, 2023



**Courtyard Marriott  
Columbia, MO**



School of Medicine  
University of Missouri



# RURAL HEALTH WORKFORCE DEVELOPMENT CONFERENCE

## APRIL 19 - APRIL 21 • AGENDA

### WEDNESDAY, APRIL 19 (SET-UP)

1:00 p.m.-8:00 p.m. – Salon A  
Vendor Pre-Set

### THURSDAY, APRIL 20 (DAY 1)

8:30 a.m.-6:00 p.m. – Hotel Event Center Lobby  
Registration Open

8:30 a.m.-6:00 p.m. – Salon A  
Vendors

9:30 a.m.-10:00 a.m. – Salon C/D  
Welcome and Introductions - Tim Shryack and Kathleen Quinn

10:00 a.m.-11:00 a.m. – Salon C/D  
**Keynote Speaker - Paula F. Nickelson, Acting Director Missouri Department of Health and Senior Services**  
“Enhancing & Modernizing Missouri’s Public Health System.”

11:00 a.m.-12:00 p.m. – Salon C/D  
**General Session - Dr. Davis Patterson, University of Washington**  
“Growing the Rural Workforce: New Findings on Needs & Solutions”

12:00 p.m.-1:00 p.m. – Salon C/D  
Networking Lunch - Exhibits Open

1:00 p.m.-2:00 p.m. – BREAKOUT SESSION I

**“Recovery Friendly Workplaces” – McNair Room**  
Chiquita Chanay and Ann McCauley  
University of Missouri Community Health Engagement & Outreach

**“COVID Recovery and Trends and Best Practices” – University Room**  
Dr. Margaret Day and Dr. Stevan Whitt  
University of Missouri School of Medicine

**“Sinclair School of Nursing Advanced Practice Registered Nurses Faculty Clinical Practice” – Salon B**  
“Expanding the Workforce: The Role of the Regulator”  
Lori Scheidt, Executive Director, Missouri State Board of Nursing  
“Advanced Practice Registered Nurses Faculty Clinical Practice”  
Julie Miller, FNP, St. Mary’s Hospital

**“Federal and State Financial Incentives for Missouri Healthcare Workforce” – Show Me Room**  
Sara Davenport and Aleesha Jones  
Office of Rural Health and Primary Care  
Kim Shiu  
Health Resources & Services Administration  
Clark Conover  
Health Resources & Services Administration

2:00 p.m.-2:30 p.m. – Poster Session

2:30 p.m.-3:30 p.m. – BREAKOUT SESSION II

**“The Role of Language in Equity-Centered Trauma Informed Care: What Do Our Words Say About Us and Our Patients?” – Show Me Room**  
Dr. Heidi Miller, Chief Medical Officer for Department of Health and Senior Services

**“Communication in Healthcare, Communicating within Team and Community, Appropriate Strategies, Implementation of Patient Family Councils” – Salon B**  
Jessica Stultz, MO Hospital Association  
Jennifer Carron, Statewide Patient Family Advisory Council Co-Chair

**“Working with Learners: Effective Teaching Strategies” – McNair Room**  
Rural Health Preceptor ECHO Hub Team Members  
Kelly Cochran, PharmD, BCPS  
Carla Dyer, MD  
James A Felts, MD  
Whitney LeFevre, MD  
Erica Ottis, PharmD, BCPS

3:30 p.m.-4:00 p.m. – Poster Session



**4:00 p.m.-5:00 p.m. – BREAKOUT SESSION III**

**“Long Term Care Workforce Issues” – Show Me Room**

Amy Vogelsmeier  
University of Missouri Sinclair School of Nursing

**“Rural Community Pharmacy’s Role in Care Coordination: It’s about Patients not Pills”**

– **University Room**  
Richard Logan Jr., Pharm.D.  
SEMO Rx Pharmacies & Services

**“What is a Community Health Worker and how are they integrated into rural health teams” – Salon B**

Tiffani Muessig and Brian Williams  
Missouri Department of Health & Senior Services  
Suzanne Smith, Health Care Collaborative Network

**“Working with Learners: Navigating Common Challenges”**

– **McNair Room**  
Rural Health Preceptor ECHO Hub Team Members  
Kelly Cochran, PharmD, BCPS  
Carla Dyer, MD  
James A Felts, MD  
Erica Ottis, PharmD, BCPS  
Luke Stephens, MD, MSPH

**5:00 p.m.-6:30 p.m. – Salon C/D**

Networking Reception & Poster Session

**6:30 p.m.**

Conference Adjourns for the Day

**FRIDAY, APRIL 21 (DAY 2)**

**7:00 a.m.-8:00 a.m. – Hotel Event Center Lobby**

Registration

**7:15 a.m.-8:00 a.m. – Salon C/D**

Networking Breakfast Buffet

**8:00 a.m.-9:00 a.m. – Salon C/D**

**Opening Session - Kerri Tesreau, Assistant Director  
Missouri Department of Mental Health**  
“Mental Health Double Whammy: Surging Demand for  
Services & Critical Workforce Shortage”

**9:00 a.m.-9:15 a.m. – Salon C/D**

Break

**9:15 a.m.-10:15 a.m. – Salon C/D**

**General Session - Tim McBride, Washington University**  
“Rural Health Landscape”

**10:15 a.m.-11:15 a.m. – Salon C/D**

**General Session and Closing Remarks -**

**Chad Higgins, Ph.D.**

**Interim Vice Chancellor for Extension and Engagement**

**Interim Chief Engagement Officer, UM System**

“MU Leadership Presentation”

**11:30 a.m.**

Conference Adjourns

# RURAL HEALTH WORKFORCE CONFERENCE

## 2023 SPEAKERS BIOS



**Jennifer Carron Passon**  
**Patient Experience Officer**  
**BJC HealthCare**  
**St. Louis, MO**

Jennifer Carron Passon is an industry leader in Health Care experience strategy. As the Patient Experience Officer for BJC HealthCare, Jennifer serves as the subject matter expert for consumer and patient experience, with contemporary thinking towards innovative programs to deliver a personalized, equitable, high value, low friction experience. Having over 25 years of leadership experience she is an active member of state, national and international organizations, and boards. She is a professor of Healthcare Informatics, a public speaker, a communication coach, and a fire starter inspiring a culture of service excellence, hospitality, ownership, and results across the globe.

When not at work Jennifer enjoys golfing, playing volleyball, spending time with her husband, two boys, and coaching U11 girls volleyball – go Thunder!



**Sawiyah “Chiquita” Chanay, M.P.H., MCHES**  
**Education Director and Community Health Outreach Specialist**  
**University of Missouri Extension, Community Health Engagement & Outreach**

Sawiyah is the Principal Investigator of a SAMSHA Rural Opioids Technical Assistance “Building Capacity for Recovery Friendly Communities” grant, Rural Health Safety Education “Show-Me Resilience” grant, Rural Health Safety Education, “Show-Me ACEs” grant, SAMHSA Rural Opioids Technical Assistance-Regional grant, and co-PI on a Missouri Department of Health and Senior Services Health Disparities project. Ms. Chanay was hired by the University of Missouri Extension to assist in the establishment of a new program area for Extension’s Community Health Engagement & Outreach – the only cooperative Extension with a formal partnership between Extension and a School of Medicine. Ms. Chanay is an experienced public health professional with a deep commitment to the elimination of health disparities in marginalized populations. She has over 20 years of experience in private, non-profit, and state government. Ms. Chanay has proven success in program development, implementation, monitoring and evaluation of theoretically informed community-based programs that are culturally relevant to the populations they serve. Her career experiences are rooted in Arkansas, Mississippi, and now Missouri. The focus of her previous work was the application of behavioral science in cancer prevention and control among under-resourced and racial/ethnic minorities. Her recent work includes community-based programs that build capacity across the continuum of addiction in rural communities through evidence-based education and resources. Sawiyah is a doctoral of public health student at Walden University. She lives in Columbia, MO with her youngest daughter MacKenzie and fur baby Stormi, and they love to make visits to see her adulting daughter, Ruqayya, who lives in Atlanta, GA.



**Kelly Cochran**  
**Clinical Pharmacist and Preceptor and currently Director of Ambulatory Care Pharmacy**  
**Community Health Network in Indianapolis, IN**

Prior to returning to her hoosier roots and family farm, Kelly served as clinical associate professor in the University of Missouri-Kansas City School of Pharmacy at the Mizzou campus from 2010-2021. She continues to remain engaged as adjunct assistant professor of medicine within University of Missouri School of Medicine, where she is part of a MU team collaborating on a HRSA grant titled “Innovative Model to Increase Primary Care Physicians for Rural and Under-served Missouri”, who developed and delivered a Rural Preceptor Development ECHO through Missouri Telehealth Network. She is also on the faculty team to develop Clinical Rural Immersion, a two-week summer experience for pharmacy, medicine and nursing students, completing clinical clerkships imbedded in a rural community. Her area

of teaching, research, and service revolved around the advancement of ambulatory care pharmacy practice with an emphasis on quality improvement and rural health. From 2013-21 she led a program called Pharm to Farm and provided onsite farmstead medication assessments to farmers with chronic conditions, disorders and disabilities who are involved in Missouri AgrAbility Project and Missouri Extension. She has received additional training in Agricultural Health and Safety and initiated an elective rural health and agrimedecine course at UMKC School of Pharmacy. Her research examined Medication-related Agricultural Injuries Among Missouri Farmers.

Kelly earned her Doctor of Pharmacy from Butler University College of Pharmacy and Health Sciences. She is a board certified pharmacotherapy specialist and completed 2 years of pharmacy residency at University of Iowa Hospitals & Clinics and University of Illinois at Chicago College of Pharmacy and Medical Center. Upon her appointment at UMKC in 2010, she established the first ambulatory care pharmacy services at the University of Missouri General Internal Medicine Clinics and provided comprehensive medication management and was involved in training health professions students and residents.

Kelly has received numerous regional and national awards including:

Missouri Rural Health Champion, Department of Health and Senior Services, Office of Rural Health and Primary Care  
Faculty Member of the Year, Missouri Pharmacy Association

New Educator Award, American College of Clinical Pharmacy

Outstanding Organization Advisor Award, University of Missouri-Kansas City

Quality Improvement Champion, Department of Medicine, University of Missouri School of Medicine

Preceptor of the Year, University of Missouri-Kansas City School of Pharmacy

Kelly remains actively engaged in both professional and community service. She served as the American College of Clinical Pharmacy (ACCP) 2022 Clinical Practice Affairs Chair, is the past chair of the ACCP Ambulatory Care Practice & Research Network. Through her church she serves in several homeless outreach ministries.



**Clark Conover, MHA**  
**Supervisor**  
**Bureau of Health Workforce**  
**Kansas City, MO**

Clark Conover has worked with the Health Resources and Services Administration (HRSA) for twenty-three years. He is currently serving as the Supervisor of the Bureau of Health Workforce (BHW), Division of Regional Operations (DRO), Kansas City Office. Prior to working for the federal government, Mr. Conover was employed for four years with State Public Policy Group in Des Moines, Iowa working with non-profit state associations. Mr. Conover completed a degree in Agricultural Journalism from Iowa State University and obtained a MHA degree from AT Still University. He currently resides in Liberty, Missouri with his wife and two children.



**Margaret Day, MD**  
**Associate Professor of Family & Community Medicine**  
**University of Missouri School of Medicine**  
**Columbia, MO**

Dr Day is an Associate Professor of Family and Community Medicine at the University of Missouri, having received Bachelor's, Master's, and Doctoral Degrees as well as residency training in Family Medicine at MU. Since completion of residency training in 2011, she cares for patients at Keene Family Medicine. She currently serves as the Medical Director for Ambulatory Services in the Department of Family and Community Medicine with oversight of 10 practices across four counties. With interest in practice and quality improvement, she serves on the national conference committee for the Society of Teachers of Family Medicine Conference on Practice and Quality Improvement. She was honored to receive Outstanding Clinical Faculty Educator Award from the University of Missouri School of Medicine Curriculum Board in 2017 and to be inducted into the Gold Humanism Honor Society in 2021. She has over 60 local/regional media interactions related to COVID-19 vaccine development, efficacy, and safety as well as institutional vaccine policies and implementation of vaccine strategies since December 2020.



**Sara Davenport**  
**Chief**  
**Office of Rural Health and Primary Care**

Sara graduated in 2003 with a Bachelor of Arts degree in Psychology, and in 2011, with a Master of Science degree in Studies of Human Behavior. In her role as the Office Chief, she established new legislation and programs, increasing the Missouri health care workforce, resulting in impactful rural health and primary care programs, and earned her Lean Six Sigma Green Belt Certification. As an Applied Behavioral Analysis (ABA) therapist, she created therapy techniques for children diagnosed with autism, developing speech in non-verbal children. While employed as a Children Service Supervisor, she designed a parental drug pathway, which increased child abuse and neglect report classifications. As a Certified Investigator, her interrogation techniques lead to confessions and criminal charges. She gained much knowledge in grant and contract compliance, as a Program Development Specialist evaluating and monitoring community action agencies. As the Program Relations Manager, she developed state regulations and program changes resulting in positive fiscal impacts. She is also a published poet in the book *Twilight Musing*.



**Carla Dyer, MD**  
**Professor of Clinical Medicine**  
**Departments of Medicine and Child Health**  
**MU SOM**

Dr. Carla Dyer, Professor of Clinical Medicine in the Departments of Internal Medicine and Child Health, has taught at the MU School of Medicine for almost twenty years. She is the Director of Student Programs for the Department of Internal Medicine and is a Med-Peds Hospitalist. She is also the Faculty Director for the Introduction to Patient Care clinical skills courses during the first and second year medical school curriculum. Dr. Dyer is the physician lead for a team of faculty working to develop and improve interprofessional learning opportunities for health professional learners at the University of Missouri. Her interests include interprofessional education, rural learning experiences for health professional students, patient safety and quality improvement education for medical students, faculty development and simulation.

She is currently working with an interprofessional team who developed and delivered a Rural Preceptor Development ECHO in partnership with the Missouri Telehealth Network and as part of a HRSA grant titled “Innovative Model to Increase Primary Care Physicians for Rural and Underserved Missouri.”

Her work has also been funded, in part, through support from the Macy Foundation through the Train the Trainer Interprofessional Faculty Development Program. Other grant involvement included the Macy Foundation and Institute for Healthcare Improvement Retooling for Quality and Safety, Macy Faculty Development in Team Based Care, and Reynolds Foundation Learning to Provide Better Care in Teams.

Carla won the Jane Hickman Teaching Award from the MU SOM for outstanding teaching and the 2014 UM System Presidents award for Intercampus Collaboration with her partners from the School of Pharmacy and Nursing. She graduated from Northwestern University with a B.S. in Communication Sciences and Disorders and the MU School of Medicine where she was a Rural Track student and spent much of her third year in Rolla, Lebanon, Salem, and Fort Leonard Wood.



**James A. Felts, MD**  
**Family Physician**  
**Mercy Clinic, Rolla Missouri**

He is an Assistant Clinical Professor in the Department of Family and Community Medicine at the University of Missouri School of Medicine. He is past Medical Director of the Mid-Missouri AHEC in Rolla. He has extensive experience in teaching medical students and in 2013 won the University of Missouri School of Medicine Jane Hickman Award for his contributions to teaching. He graduated from the University of Missouri School of Medicine and completed a residency in Family Medicine at the University of Wisconsin.



**Aleesha Jones**  
**Primary Care Office Manager**  
**Office of Rural Health and Primary Care**

Aleesha holds a Bachelor of Science in business administration and marketing. She has worked for the State of Missouri for more than 15 years. Thirteen of those years are with the Missouri Department of Health and Senior Services (DHSS). She began her work at DHSS with the Bureau of Special Health Care Needs, where she served nine years before accepting the Quality Improvement Coordinator position with the office of WIC and Nutrition Services. In 2020, she accepted a position with the ORHPC, as a PCO Grant Manager, and in 2021, she was promoted to Primary Care Office Manager. She is passionate about improving the lives of Missourians and through her work with DHSS, she has been able to fulfill that passion.



**Chadwick Higgins, PhD**  
**Interim Vice Chancellor for Extension and Engagement**  
**University of Missouri**  
**Interim Chief Engagement Officer, UM System**  
**Columbia, MO**

In these roles since January 2023, Dr. Higgins provides leadership for continuing education programs across the state and university-wide engagement in coordination with leaders at all four system universities. He also plays a key role in evolving the land-grant mission of the university to meet the changing needs of Missourians.

Previously, Dr. Higgins served as associate vice chancellor overseeing the day-to-day programmatic and administrative components of the educational programs and initiatives for the MU Office of Extension and Engagement. He worked to support innovative, relevant programming and partnerships to solve Missouri's grand challenges related to the economy, education and health.

Before coming to Missouri, Dr. Higgins served as senior director of Iowa State University Extension and Outreach. He also brings more than 20 years of extensive teaching, mentoring, curriculum development, evaluation and reporting experience from past roles at Louisiana State University, West Virginia and Idaho State universities and their extension and outreach components. He has a doctorate in higher education administration from Louisiana State University.

He and his wife, Dell, have three sons. They enjoy spending considerable time outdoors hiking, fishing and playing and also really enjoy traveling the state.



**Whitney LeFevre, MD**  
**Assistant Professor of Family and Community Medicine Department**  
**University of Missouri-Columbia**

She currently practices full spectrum family medicine, actively teaches both residents and medical students, and is the clerkship director of the Rural Track Longitudinal Integrated Clerkship. Previously, she was the inaugural Family Medicine Clerkship Director at the TCU School of Medicine, where she helped design and implement a Longitudinal Integrated Clerkship from the ground up while also working as family medicine residency faculty at John Peter Smith in Fort Worth, Texas, the largest FM residency program in the United States.



**Richard N. Logan, Jr., Pharm.D.**  
**Pharmacist/Owner**  
**L&S Pharmacy - Charleston, MO**  
**Medical Arts Pharmacy - Sikeston, MO**

Besides his duties as a community pharmacist, owning two pharmacies in Southeast Missouri, Dr. Logan is also a retired drug diversion investigator from the Mississippi County and Scott County Missouri Sheriff's Departments Drug Diversion Task Force. Dr. Logan is a graduate of the Southeast Missouri State University Law Enforcement Academy. From 1994 to 2018 Dr. Logan served as a certified police officer in the state of Missouri, retiring from law enforcement in 2018. Much of that time was spent with the Scott-Mississippi Prescription Drug Abuse Task Force. Dr. Logan

has taught law enforcement officers techniques of drug diversion investigation, and has strived to raise awareness of prescription drug abuse in Missouri. He was featured in a 2014 New York Times article regarding Missouri's lack of a statewide prescription drug monitoring program. [www.nytimes.com/2014/07/21/us/missouri-alone-in-resisting-prescription-drug-database.html](http://www.nytimes.com/2014/07/21/us/missouri-alone-in-resisting-prescription-drug-database.html)

Dr. Logan has also served nationally with the Pharmacy Quality Alliance (PQA) to develop medication use measures around opioids. Dr. Logan is currently serving with the National Quality Forum (NQF) Opioid and Co-occurring Behavioral Health Conditions Committee. Dr. Logan has also provided Pharmacists Continuing Education (CPE) nationally on opioid abuse, the connection between prescription opioid abuse and heroin abuse, proper use of opioids in pain management and proper application of pharmacy law and pharmacist due diligence in recognizing illicit drug diversion. Dr. Logan has also provided continuing education for law enforcement officers (LEO) regarding investigative techniques into illegal prescription diversion.

Dr. Logan has been called upon to testify on topics concerning the opioid epidemic before both the Missouri House of Representatives and Missouri Senate. Dr. Logan has also testified on opioid related subjects before the U.S. House of Representatives Subcommittee on Health (Committee on Energy and Commerce)

Dr. Logan is the recipient of numerous awards, among them the National Community Pharmacy Association (NCPA) Prescription Drug Safety Award (2000 and 2009) and the Bowl of Hygeia award for excellence in pharmacy.



**Timothy D. McBride**  
**Bernard Becker Professor**  
**Brown School, Washington University**  
**Co-Director, Center for Health Economics and Policy,**  
**Institute for Public Health, Washington University**  
**St. Louis, MO**

Dr. McBride studies health policy and health economics, focusing on health insurance, health reform, rural health care, Medicare and Medicaid policy, health economics, and access to health care. Professor McBride, who earned his doctorate in economics from the University of Wisconsin, joined the Washington University faculty in 2008. He served as the first associate dean for public health at Washington University from 2009 to 2012. Dr. McBride serves as a member of national, state, and local committees and boards, including the Midwest Council for Cost Effectiveness Public Advisory Council, the St. Louis City Board of Health, and the St. Louis County Justice Services Board. Dr. McBride has served on the Rural Policy Research Institute's (RUPRI) Health Panel since 2003, which provides expert advice on rural health issues to the U.S. Congress and other policymakers. He served as chair of the state of Missouri's MOHealthNet Oversight Committee from 2012-19, which advises the state's Medicaid program. Professor McBride has been active in testifying before Congress and consulting with policy constituents on health reform, health insurance issues, and rural health policy. Prior to coming to Washington University, Professor McBride spent five years at Saint Louis University's School of Public Health, and 12 years at the University of Missouri-St. Louis.



**Ann McCauley, Director**  
**Rural Opioids Technical Assistance Project &**  
**Recovery Friendly Workplace Initiative**  
**Columbia, MO**

Ann McCauley, MEd, has a Master of Education degree with an emphasis in Adult and Higher Education from the University of Missouri-St. Louis. Ann has published extensively in educational journals and magazines and was the recipient of a national adult educator award. She is employed by the University of Missouri where she serves as the Director of the Rural Opioids Technical Assistance Project, which funds the Recovery Friendly Workplace (RFW) Initiative. Ann is working extensively to develop training and technical assistance to support businesses in their work hiring people in recovery. Ann's goal is to develop a statewide credentialing process that leads to businesses earning a Recovery Friendly Workplace certification.





**Heidi B. Miller, MD**  
**Chief Medical Officer**  
**Missouri Department of Health & Senior Services**  
**St. Louis, MO**

Dr. Heidi B. Miller is the Chief Medical Officer of the Missouri Department of Health and Senior Services. She previously served as the Medical Director of the St. Louis Regional Health Commission and worked as a healthcare strategy consultant for multiple nonprofit equity-focused health agencies, including the Missouri Primary Care Association, the Missouri Medicaid Primary Care Health Home Initiative, and the St. Louis Integrated Health Network. Dr. Miller has maintained her primary care practice at a Federally Qualified Health Center in St. Louis, Family Care Health Centers. She trained at Yale University and Harvard Medical School, and she completed her residency in Internal Medicine at Harvard's Brigham and Women's Hospital. Dr. Miller has focused her career on promoting policies that foster integrated, team-based, equitable, and trauma-informed care for our most disenfranchised patients, while improving the health of Missourians overall.



**Julie Miller, DNP, MBA, FNP-BC, NEA-BC, CNOR (E)**  
**Director, Faculty Clinical Practice**  
**MU Sinclair School of Nursing**  
**Columbia, MO**

Julie Miller is the Director of Faculty Clinical Practice and Assistant Teaching Professor at the University of Missouri Sinclair School of Nursing. She is also a practicing APRN, providing primary care in a family practice setting. Julie has spent the past decade providing quality care to patients as an APRN after nearly 20 years of experience in hospital leadership. Interests include ensuring the delivery of APRN provided, high quality care to underserved populations and advancing the practice of nursing. This blend of experiences and interests has led her to her current position. In her role as Faculty Clinical Practice Director, she is working to build a network of SSON APRNs who assist in the education of practice-ready BSN, MSN, and DNP graduates and improve the health of Missourians by providing care to patients especially those who are underserved. Julie is a three-time graduate from the Sinclair School of Nursing and received a Master's in Business Administration from William Woods University. Julie also serves on the Missouri State Board of Nursing.



**Tiffani Muessig**  
**Senior Public Health Specialist**  
**Missouri Department of Health and Senior Services**  
**Bureau of Cancer & Chronic Disease Control**  
**Jefferson City, MO**

Tiffani Muessig is a Senior Public Health Specialist at Missouri Department of Health and Senior Services. Her primary role is coordinating the community health worker program for the state of Missouri. Tiffani graduated from Lincoln University in Jefferson City, MO with Bachelors' Degrees in Elementary Education and Special Education in 2007 and a Masters Degree in Guidance and Counseling in 2015. Since joining the Department of Health and Senior Services, Tiffani has helped to grow the Community Health Worker program, tripling the number of curriculum providers statewide, adding trainings and helping the Community Health Worker Association of Missouri grow and become an independent, thriving organization.



**Paula F. Nickelson**  
**Acting Director**  
**Missouri Department of Health and Senior Services**  
**Jefferson City, MO**

Paula Nickelson was appointed Acting Director of the Missouri Department of Health and Senior Services in March 2022. Nickelson is responsible for the oversight and management of the department and the administration of its programs and services which protect the health and safety of Missourians. The divisions of Administration, Community and Public Health, Regulation and Licensure, and Senior and Disability Services; State Public Health Laboratory, Offices of Public Information, General Counsel, Governmental Policy and Legislation report to the director.

Serving the agency for more than 22 years, Nickelson has a distinguished career in public health and healthcare management. For most of her time with the Department, she has been a leader in several program areas, including maternal-child health, chronic disease prevention, and emergency preparedness and response. Nickelson was also elected in March 2022 to serve as the Region VII director for the Association of State and Territorial Health Officials (ASTHO). Region VII includes representation from Iowa, Kansas, Missouri and Nebraska.



**Erica Ottis**  
**Associate Dean and Clinical Professor**  
**UMKC School of Pharmacy at MU**

For 14 years, she practiced with an interprofessional team on the internal medicine service at University of Missouri Health Care. Her scholarly interest is primarily in the scholarship of teaching and learning, including the development of interprofessional experiences for health professions students and the implementation of simulated activities into the pharmacy curriculum. For the last 12 years she has been involved as a faculty coordinator for the University of Missouri interprofessional curriculum in collaboration with MU Schools of Medicine, Nursing, and Health Professions. From 2014-2018, Erica served as a key faculty member on the Train-the-Trainer Interprofessional Team Development grant funded by the Josiah Macy Jr. Foundation. As part of the grant, Erica assisted in the development of a national curriculum and with an interprofessional team, delivered 3.5 day workshops on interprofessional team training and project management. She is currently serving on HRSA grant a HRSA grant titled “Innovative Model to Increase Primary Care Physicians for Rural and Underserved Missouri”, to increase primary care physicians for rural and underserved Missourians, and worked with an interprofessional team to deliver a preceptor development ECHO to preceptors from all professions throughout the state of Missouri in collaboration with Missouri Telehealth Network.

Erica earned her Doctor of Pharmacy degree from St. Louis College of Pharmacy and completed post-graduate training at Regional One Health in Memphis, TN. She is a board certified pharmacotherapy specialist and has engaged in teaching students and residents for all of her career. Erica has twice won Preceptor of the Year from UMKC School of Pharmacy, and the 2014 UM System Presidents award for Intercampus collaboration with her partners from MU School of Medicine and Nursing.



**Davis Patterson, PhD**  
**Research Associate Professor**  
**University of Washington**  
**Seattle, WA**

Dr. Davis Patterson is a Research Associate Professor in the University of Washington Department of Family Medicine, Director of the Collaborative for Rural Primary care Research, Education, and Practice (Rural PREP), Director of the WWAMI Rural Health Research Center, and an investigator in the Center for Health Workforce Studies.

His research seeks to inform policy and improve rural and under-resourced populations’ access to healthcare. His work focuses on the health workforce, examining educational pathways to prepare, recruit, and recruit health care practitioners and innovative workforce models to achieve health equity. He is fluent in Spanish and enjoys traveling anywhere, but particularly in Latin America and Spain.



**Lori Scheidt**  
**Executive Director**  
**Missouri State Board of Nursing**  
**Jefferson City, MO**

Lori Currently serves on the National Council of State Boards of Nursing Board of Directors as the Area II Director. Current Chair of the Nurse Licensure Compact Compliance Committee. Served two terms as the Vice-Chair of the Nurse Licensure Compact Administrators Executive Committee and prior chair of a national fraud detection committee. Lori has more than 30 years of regulatory experience.



**Kim Shiu**  
**Public Health Analyst**  
**Health Resources & Services Administration**  
**Kansas City, MO**

Kimberly Shiu is a Public Health Analyst with the Health Resources and Services Administration's Office of Intergovernmental and External Affairs Region 7 in Kansas City, Missouri. Prior to joining HRSA, Kim was a Peace Corps Volunteer in Belize, where she worked as a Rural Family Health Educator from 2018 – 2020. She planned and taught public health curriculum in the village primary schools and conducted home visits with her Community Health Workers.

Kim brings her background and interests to her role at HRSA by working with local partners and connecting stakeholders in Iowa, Kansas, Missouri, and Nebraska, to relevant health resources and funding. Kim holds a Master's degree in Public Health, with a concentration in Social and Behavioral Sciences, from the Boston University School of Public Health as well as a Bachelor's degree in Sociology from Boston University.



**Suzanne Smith**  
**Chief Network Development Director**  
**HCC Network**  
**Lexington, MO**

Suzanne Smith is the Chief Network Development Director for HCC Network. She has worked diligently to develop the HCC Network for the past eight years and has engaged more than 80 organizations to cooperate and collaborate in the HCC Network. She has a strong leadership development background, having spent 18 years with the YMCA in Saline County as the CEO. Suzanne currently oversees the Network and has helped to develop the Community Health Worker Program, has expanded the network programs to include over 20 Project Connect events that have taken place, has put together a resource guide for each county that is served, and started a warehouse to address the Social Determinants of Health Needs of our patients and network clients. She also helped to implement the HCC Rides transportation initiative. Suzanne is also the lead facilitator on the CHW HUB ECHO team through the Missouri Telehealth Network and has served on the CHW Advisory Committee and has been board member for the CHW Association for the State of Missouri since 2019. Suzanne became the Board President for the Community Health Worker Association of Missouri in March 2022. She is also the Board President for the Lafayette County Housing Authority. Suzanne has a golden retriever (Topsy) that is used as a Therapy Dog that goes everywhere with her.

Suzanne has been married to her husband David for 31 years and they have two sons and one daughter-in-law and one daughter-in-law to be: Andrew & Alicia and Alex & Ally. Suzanne and her family like to camp at the lake, fish, and be in the outdoors!



**Luke Stephens, MD**  
**MSPH, CAQ-Sports Medicine**  
**Associate Professor of Clinical Medicine**  
**University of Missouri Family and Community Medicine and Orthopaedics**

Dr. Stephens treats patients at both the Family Medicine Clinic in Ashland and at Missouri Orthopaedic Institute. He completed his residency in Family and Community Medicine and an Academic Fellowship at the University of Missouri and completed his Primary Care Sports Medicine Fellowship at Advocate Lutheran General Hospital. His research interests are in respiratory disease in the athlete and simulation education in medical learners. He has published on these topics, in addition to presenting at regional and national conferences. He currently provides training room and sideline coverage for athletes at University of Missouri. He is Program Director of the Primary Care Sports Medicine Fellowship at University of Missouri, Associate Program Director of the Family and Community Medicine Residency at University of Missouri, and Medical Director of the Ashland Family Medicine Clinic.



**Jessica Stultz, MHA, BSN, R.N., CPHQ, CPPS, LSSGB**  
**Director of Clinical Quality**  
**Missouri Hospital Association**  
**Jefferson City, MO**

Jessica became a registered nurse in 2007. She is currently the Director of Clinical Quality at the Missouri Hospital Association. In this role, she specialized in assisting hospitals improve patient outcomes through process improvement, data collection, teamwork and communication and project management. She started her nursing career in a surgery/trauma/burn intensive care unit. She was part of a charter team to open a specialized burn and wound intensive care unit and was a nursing supervisor in that unit for the next 5 years. Jessica obtained her master's degree in health administration and secured a position as a medical-surgical unit manager. In 2014, Jessica joined Missouri Hospital Association. Jessica has worked specifically in quality — leading, managing and executing grants and contracts as she assists hospitals to improve processes, leading to better patient outcomes. She facilitates our Statewide Patient and Family Advisory Council. Jessica is a Certified Professional in Healthcare Quality, Certified Professional in Patient Safety and holds a Lean Six Sigma Green Belt. Jessica is also a TeamSTEPPS Master Trainer. Jessica is our MHA liaison for the Missouri Association of Healthcare Quality Professional Membership Group.



**Kerri Tesreau**  
**Assistant Director**  
**Missouri Department of Mental Health**

Kerri serves as the Assistant Director of the Missouri Department of Mental Health (DMH). She has a Master's in Business Administration and undergraduate degrees in Business Management and Marketing. With her background in business administration, Kerri has held roles across state and local government including Economic Development, Office of Administration, and Health and Senior Services in addition to her role at Mental Health. She served an integral role in the DMH and Statewide Fusion Cell and led the State Congregate Care Microcell. She also served on the DHSS Public Health Healthcare Workforce Taskforce, leading the Healthcare Workgroup. In her role as Assistant Director at DMH, Kerri is leading efforts to implement Strategic Directions for the department, including a number of initiatives focused on strengthening the DMH workforce and Operational Excellence. When not working to improve Missouri State Government, Kerri can be found cheering on her two kids or traveling to new adventures with her family.



**Amy Vogelsmeier, PhD, RN, FAAN**  
**Associate Professor**  
**Sinclair School of Nursing**  
**University of Missouri**  
**Columbia, MO**

Amy Vogelsmeier, PhD, RN, FAAN is an Associate Professor in the Sinclair School of Nursing at the University of Missouri. Dr. Vogelsmeier is a health systems researcher with a focus on improving nursing home care delivery systems. Her research, which has been ongoing for over 20 years, includes a focus on the RN and APRN role as an influence on resident safety and on implementing interventions to improve resident outcomes. Dr. Vogelsmeier served as co-investigator and practice co-lead for the Missouri Quality Initiative (MOQI), a Centers for Medicare and Medicaid Innovations (CMMI) demonstration project funded over eight years with the goal to reduce avoidable hospitalizations for nursing home residents. Her current study funded by the Agency for Health Care Research and Quality (AHRQ), and co-led with her colleague Dr. Lori Popejoy, is to develop knowledge and recommendations to improve nursing home management of respiratory infections outbreaks, such as COVID-19. Dr. Vogelsmeier's work in patient safety and nursing home systems is nationally recognized. She currently serves as a consultant and patient safety analyst for the Center for Patient Safety and serves as an expert advisory panel member for AHRQ's Patient Safety Network (PSNetwork). Dr. Vogelsmeier also served on panels with the American Academy of Nursing, the National Council State Boards of Nursing, and the Centers for Medicare and Medicaid Services (CMS).



**Brian Williams**  
**Executive Director**  
**Randolph County Caring Community Partnership**  
**Moberly, MO**

Brian Williams serves as the Executive Director of the Randolph County Caring Community Partnership for 15 years and has facilitated several workshops on organizational, program, and professional development. Brian is a trained facilitator for the Family Development Credentialing and Training Program, Master Trainer for the Fatherhood Development Curriculum, and the Missouri Department of Health and Senior Services Community Health Worker Certification Program. Brian serves on the board of directors for the Network for Strong Communities and also serves as the Chair for the Northeast Alliance Advisory Coalition of the Office of Minority Health. Brian graduated Moberly Area Community College and attended the University of Missouri. He and his wife Ethel have four children.



**Stevan Whitt, MD**  
**Chief Medical Officer - University of Missouri Health Care**  
**Senior Associate Dean for Clinical Affairs - MU School of Medicine**  
**Columbia, MO**

Dr. Whitt is responsible for leading clinical and support missions across MU Health Care. Whitt engages and partners with senior leadership throughout the health system to promote an integrated approach to providing services while meeting our missions of patient care, education and research. He is a Professor of Medicine, with areas of active clinical expertise and Board Certifications in Internal Medicine, Critical Care Medicine, NeuroCritical Care Medicine, and Infectious Diseases.



**School of Medicine**  
 University of Missouri



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### **Successful Completion**

Successful completion of this activity, which includes participating in the educational offering, participating in the evaluation process, and completing the verification of attendance, enables the learner to satisfy the requirements for continuing education.

### **Continuing Medical Education**

*The University of Missouri - Columbia School of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.*

The University of Missouri - Columbia School of Medicine, University of Missouri designates this live educational activity for a maximum of **8.5 AMA PRA Category 1 Credit(s)**<sup>™</sup>. Physicians should only claim the credit commensurate with the extent of their participation in the activity.

### **Nursing Contact Hours**

University of Missouri Sinclair School of Nursing is approved as a provider

of nursing continuing professional development by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Participant may earn **8.75** contact hours.

### **LPC, Social Work, Psychology, 50-minute hour CEs**

The University of Missouri Continuing Education for Health Professions (CEHP) is part of an accredited university in the state of Missouri. As such, this program meets the requirements for Licensed Professional Counselors, Psychologists, and Social Workers with Missouri licenses. CEHP attests that this program contains **8.5** clock hours of instructional time. Licensed professionals measuring CE credit based on a 50-minute hour may claim up to **10.2** Contact Hours for full attendance at this program.

### **Relevant Financial Relationship Disclosures**

Current ACCME (Accreditation Council for Continuing Medical Education) and Midwest Multistate

Division, ANCC (American Nurses Credentialing Center's Commission on Accreditation) rules state that participants in CE activities should be made aware of any relevant affiliation or financial interest in the previous 24 months that may affect the planning of an educational activity or a speaker's presentation(s). Each planning committee member and speaker has been requested to complete a financial relationship reporting form for the ***Rural Health Workforce Development Conference***.

**Amy Vogelsmeier, PhD, RN, FAAN** is a co-owner and CEO for NewPath Health Solutions, LLC.

**Timothy McBride, PhD** is a consultant for Centene Corporation.

All financial relationships have been mitigated.

No other speaker or planning committee member has a relevant financial interest.



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